Game Servers - Acceptable Usage Policy (AUP)

Last updated: December 26, 2025

This Acceptable Usage Policy ("AUP") applies only to HEO Systems Game Server Hosting services ("Game Servers" which includes "Discord Bot Hosting" or "Generic Code Hosting"). By using our Game Server Hosting services, you agree to comply with this AUP in addition to our Terms of Service and Privacy Policy.

1. Purpose

HEO Systems provides infrastructure for hosting game servers. This AUP ensures that all users operate their servers legally, ethically, and responsibly, protecting both our systems and the community.

2. Lawful and Responsible Use

You may not use Game Servers to engage in illegal activities, including but not limited to:

- Distributing malware, viruses, spyware, or ransomware
- Facilitating scams, phishing, or unauthorized access to third-party systems
- Hosting pirated or cracked game files, mods, or plugins

3. Respect for Third-Party Rights

Game servers must comply with all relevant game publishers' terms and licenses. Users may not:

- Circumvent licensing models or protections
- Monetize game features in violation of the game's EULA or other policies

4. Security and Network Abuse

You may not use Game Servers to:

- Attempt unauthorized access to other systems or networks
- Conduct vulnerability scans or exploit security flaws
- Launch DoS/DDoS attacks or any other network abuse

5. Harassment and Offensive Content

Hosting content or engaging in behavior that promotes hate speech, threats, harassment, discrimination, or violence is prohibited.

6. Resource Usage and Fair Use

Game Servers must use resources responsibly:

- Excessive CPU, memory, or network usage caused by mods, plugins, or server misconfiguration may be limited or suspended
- Fair use ensures all clients receive stable, reliable service

7. Support Limitations

While we allow other games to be hosted on our platform, HEO Systems cannot guarantee support for non-Minecraft server configurations, mods, or plugins. Our support team has advanced knowledge of Minecraft servers and will try to assist with other games, but support is primarily limited to server hosting infrastructure and technical issues.

8. Enforcement and Consequences

HEO Systems may investigate suspected violations. Confirmed violations can result in:

- Suspension or termination of Game Servers without refund
- Removal of prohibited content
- Reporting of illegal activity to authorities

9. Reporting Violations

Users should report violations of this AUP to our support team with sufficient details to allow investigation.

10. Changes to This Policy

This AUP may be updated as services evolve. Updated versions will be posted on our website. Continued use of Game Servers constitutes acceptance of the updated AUP.